Management vs. Governance - Roles and Best Practices for Strong Board and CEO Partnerships

This 4:34 minute video from Dottie Schindlinger highlights her presentation at the KHA’s Critical Issues Summit. After the video, consider these discussion questions:

What is the true mission (not text mission) of the hospital?

What skills or expertise do you personally have to help fulfill this mission?

Shared Governance Exercise

1. CEO alerts the board that a beloved physician is leaving for a major city over 100 miles away. Two patients have filed complaints.
2. The hospital is attacked by ransomware; hackers demand $40,000 in bitcoin to restore access to critical systems & data.
3. A local long-term care facility has reached out to discuss a possible merger – they are interested in being acquired.

What is the Board’s role in the scenario above?

What is the CEO’s role in the scenario above?

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