Kansas Hospital Association
Trustee Education

Creating a Culture of Quality and Patient Safety

This 3:48 minute video from Evan Benjamin highlights his presentation at the KHA’s Critical Issues Summit. After the video, consider these discussion questions:

What is one the six things that you think your hospital can do to transform patient care?

Do you share patient stories at your board meetings?

What are our hospital quality performance goals?

Do we need to make any improvements to our quality dashboard?

More? For more Trustee Resources, go to www.kha-net.org and click on Trustee Resources.