ACTION REQUIRED: Important Message Regarding HHS Support for Rural Health Clinics

Dear Valued Provider:

Thank you for your tireless efforts during this critical time.

The Department of Health and Human Services (HHS) is providing support to healthcare providers fighting the COVID-19 pandemic through relief funds to hospitals and other healthcare providers on the front lines of the coronavirus response. As part of this effort, Congress has directed funding to address the expenses Rural Health Clinics (RHCs) are incurring for COVID-19 testing.

$225 million targeted allocation for Rural Health Clinics
$225 million in relief funds will be allocated to support all RHCs that have Centers for Medicare and Medicaid Services (CMS) Certification Numbers (CCNs) and are listed in either the CMS Provider of Service file (March 2020) or the CMS Survey & Certification's Quality, Certification and Oversight Reports (QCOR) before May 7, 2020. The funding may be used for COVID-19 testing and related expenses which may include, but are not limited to, planning for implementation of a COVID-19 testing program, procuring supplies to provide testing, training providers and staff on COVID-19 testing procedures, and reporting data to HHS on COVID-19 testing activities. Further, funds may be used for building or construction of temporary structures, leasing of properties, and retrofitting facilities as necessary to support COVID-19.

How will payments be distributed?
HHS is partnering with UnitedHealth Group to deliver funds. Your organization’s payment will be sent via Automated Clearing House (ACH). The automated payments are sent via Optum Bank with “COVID*RuralHealthTestingPmt*HHS.GOV” in the payment description. Payments are sent to the group’s central billing office. All relief payments are made to provider billing organizations based on their Taxpayer Identification Numbers (TINs).

What action should I take?
Within 45 days of receiving this payment, you must sign an attestation confirming receipt of the funds and agreeing to the Terms and Conditions of payment. Should you choose to reject the funds, you must also complete the attestation to indicate this. The Payment Attestation Portal will guide you through the attestation process to accept or reject the funds. Not returning the payment within 45 days of receipt will be viewed as acceptance of the Terms and Conditions.

Where can I find more information?
Please visit hhs.gov/providerrelief and review our continually updated Frequently Asked Questions (FAQs). For additional information, please visit hhs.gov/providerrelief or call the provider support line at (866) 569-3522; for TTY dial 711.

Thank you for all you are doing to support and protect the American people during this difficult time.

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