



MARCH 2019

KMAP GENERAL BULLETIN 19050

Aetna Better Health of Kansas Announces Extension of Certain Transitional Care Practices

Since a smooth transition for KanCare providers and members continues to be a top priority, Aetna is extending the following transitional care practices until April 30, 2019:

- Providers who are eligible to participate in Kansas Medicaid and not yet contracted with Aetna Better Health of Kansas will be paid as “in network” at 100% of the Medicaid fee-for-service (FFS) rate through April 30, 2019.
- Providers who are not yet contracted or credentialed with Aetna Better Health of Kansas do not need to prior authorize every service until May 1, 2019. Until May 1, participating and nonparticipating providers alike should follow the plan's service prior authorization/ notification policies for participating providers. Starting May 1, noncontracted providers must follow Aetna Better Health’s regular noncontracted provider service authorization procedures.

KMAP

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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday