



TO: CFOs, KAHPAM Members, KHA KanCare Committee, 2018 All Payers Workshop Attendees
FROM: Tish Hollingsworth, Vice President of Reimbursement
DATE: December 26, 2018
RE: Aetna Better Health of Kansas Update

Attached you will find a revised copy of KHA's KanCare Prior Authorization/Notification Guide for hospitals, updated as of December 26, 2018. Please note that the Guide has been updated to reflect the removal of PA requirements for Amerigroup and the addition of the most recently available PA requirements for Aetna Better Health of Kansas. This PA Guide is available on the KanCare page of [KHA's website](#) and will be updated as changes are received from Aetna.

The [Aetna Better Health of Kansas website](#) was also launched on December 21. The website is still under development and many critical resources, such as the [Provider Manual](#), a detailed listing of services requiring [prior authorization](#), and the [provider directory](#), are not functional as of this morning. According to the customer service staff at Aetna Better Health of Kansas, many of these updates as well as the ability to register for the secure portion of the web portal should be available this week.

KHA will continue to monitor the progress and activity surrounding the run out of Amerigroup and the transition to Aetna. As a reminder, the Kansas Department of Health and Environment (KDHE) will be holding [KanCare Rapid Response](#) calls in January to allow providers and members to ask questions regarding the transition of health plans.

If you have any questions, please contact me by email at thollingsworth@kha-net.org or by phone at 785-276-3132. Thanks!