



TO: CEOs and CFOs

FROM: Tish Hollingsworth, Vice President of Reimbursement

DATE: December 10, 2018

RE: KanCare Transition

Last week, KHA partnered with the Sunflower (Kansas) Chapter of Healthcare Financial Management Association (HFMA) to offer a day and a half of updates to members from the major health plans in Kansas, including WPS Medicare, KanCare, workers compensation, Blue Cross Blue Shield, Veterans Administration and TriWest. During the first day of the meeting, staff from the Kansas Department of Health and Environment (KDHE) provided an update on a number of Medicaid/KanCare issues. In addition, Aetna Better Health of Kansas, the new Medicaid managed care organization (MCO) selected to replace Amerigroup effective January 1, 2019, provided information regarding their transition into the Kansas market. Below is a summary of some of the highlights of the updates:

KanCare Transitional Care Requirements: KDHE has updated their policy to outline requirements for the MCOs in an effort to minimize disruption in patient care during the exiting of Amerigroup (December 31, 2018) and the entrance of Aetna Better Health of Kansas (January 1, 2019). For a full description of the requirements, refer to the KanCare Transition of Care Policy on the [Transition of Care](#) page on the KDHE's KanCare website.

Prior Authorization: KHA continues to meet with Aetna to update the KanCare Prior Authorization (PA) Guide for Hospitals (click [here](#) for the most recent PA Guide updated in April of 2018). KHA will notify hospitals when the updated PA Guide with Aetna requirements is finalized.

Billing Information: Click [here](#) for a copy of the Aetna Better Health of Kansas Member ID card, their payer ID and address for mailing paper claims.

Amerigroup: At last week's meeting, KDHE provided some information regarding the closure of Amerigroup as a KanCare MCO. All Provider Relations staff will be released no later than December 21, 2018, and there will be no local operations after that date. Additional information regarding [Amerigroup's plan closure](#) as well as information regarding [reconsideration, appeals and hearings](#) for Amerigroup claims can be found on the KanCare page of the KHA Website under [KanCare Health Plan Transition 1-1-19](#).

Provider Orientations and Webinars: Aetna will be hosting in-person provider orientations and webinars in December to give updates on their provider relations staff, their provider manual, their web portal and other KanCare information. KDHE will post a Kansas Medical Assistance Program (KMAP) Bulletin with dates when they are finalized. In addition, KDHE will host KanCare conference calls for providers in early January to allow an opportunity to ask specific questions regarding the transition of health plans.

KanCare Tools and Resources: Other information and resources, including a copy of the presentations from [KDHE](#) and [Aetna](#) from the 2018 All Payers Workshop can be found on the [KHA Website](#).

If you have any questions, please contact me. Thanks!