



***QHi Quarterly Newsletter***  
**September 2025**

**QHi October Back to Basics Training Session – Oct. 9**

The next [QHi Back to Basics Training session](#) is at 1:00 p.m. on Thursday, Oct. 9. After a brief program update, participants will walk through the basics of selecting measures, adding users, entering/uploading data and running/scheduling customized reports. Please [register](#) in advance.

**New Look to Payer-Mix Measure**

Eight payer-mix measures capturing Commercial, Medicaid, Medicare, Self/Private Pay, BCBS, Other Government, Other and now, Medicare Advantage percentage of gross patient revenue are now combined into one measure. This facilitates easier data entry and a new stacked bar report, allowing for easy comparison of individual payer activity and their contribution to the total. All historical data entered into individual measures now appear in the current combined measure.

**Report Scheduler**

The recently-enhanced QHi Report Scheduler includes many updates and improvements to make scheduling reports easier. Through the scheduler, users can send customized reports, monthly, quarterly or annually, to specific individuals. [A brief demonstration](#) of using Report Builder to create a report, then Report Scheduler to automatically send the report to yourself and/or others, is available [here](#).

**QHi User Experience Surveys**

Launched in Kansas in 2003, QHi began as an enterprise-wide benchmarking tool for small, rural Kansas facilities. It has since expanded into a multi-state program serving hospitals and clinics nationwide. In 2025, QHi continues evolving to stay relevant in a changing health care landscape, offering trend reports and comparative analytics in finance, workforce, clinical quality and patient experience. Ongoing user input sustains the program—brief User Experience Surveys were distributed this month to ensure it continues meeting participant needs. Please contact [sothmer@kha-net.org](mailto:sothmer@kha-net.org) if you did not receive your survey.

**CAH Quality Reporting Guide**

The [CAH Quality Reporting Guide](#) was updated for June 2025. It is updated routinely as program requirements change. Designed to answer the question, "I'm a Critical Access Hospital, what do I need to report?", the QHi team worked with subject matter experts to build and design the [CAH Quality Reporting Guide](#). The guide provides information on state and federal quality programs, the impact of participation, data submission processes, measure list resources and acronyms. Although specific to Kansas, an editable version is available to customize for any state or network.