

Agenda

8-8:30	Registration
8:30	Welcome KARQM President-Christine Winkel
8:40-9:40	Subpoenas and Demand Letters: Steps you can take immediately (and get back to your real job)! Catherine Walberg
9:45-10:45	The Risk Management of Impaired Healthcare Providers - Heart of America Professional Network—Duane Olberding and Troy Butcher R.PH., MHA
10:45-11	Break
11-12:15	Tips for Managing Your Culture of Safety Survey - Amanda Cackler and Lynn Murphy
12:15-1:00	Lunch and Business Meeting
1:00-1:30	District Breakouts
1:45-3:15	Holler, "All Aboard!" to get everyone from the Front-Line Staff to your Board of Directors to jump on the Quality Train—Susan Runyan
3:15	Faith Ball Scholarship
3:20	Wrap Up-Book Give away