



Kansas Association of Risk and Quality Management



KARQM Spring Conference

May 2, 2024

8:30 a.m. to 4:45 p.m.

KAMMCO Building

623 SW 10th, Topeka, KS

Registration:

KARMQ Members– \$100 Non-Members \$135

Registration must be received by April 17

Room Block: Ramada Hotel and Convention Center

Block name: KARQM group Call 785-234-5400—April 17 cut-off date



Kansas Association of Risk and Quality Management

AGENDA

8-8:30	Registration
8:30	Welcome KARQM President-Christine Winkel
8:40-9:40	Promoting a Culture of Safety—Liz Carton
9:45-10:45	Kansas Risk Management Survey 101/KDHE
10:45-11	Break
11-11:55	Kansas Risk Management Survey 101/KDHE
12-12:45	Lunch
12:45-1:15	District Breakouts
1:20-2:20	The Journey to Zero Harm Starts with Shared Learning & An Atmosphere of Trust —Amanda Cackler
2:20-2:30	Break
2:30-3:30	Patient Safety Response Team—Amanda Cackler & Liz Carlton
3:30-4:30	Stress First Aid After an Adverse Event—Connie Christian
4:30	Wrap Up



SPEAKERS

- ♦ Liz Carton, MSN RN, CCRN-K, CPHQ, CPPS VP Quality & Safety, The University of Kansas Health System Kansas City, KS
- ♦ Cecilia Sherraden, BSN RN Program Manager, Program Manager Risk Management
- ♦ Kelly Rivera CPTA, Risk Management Program Coordinator
- ♦ Yolonda Johnson LPN, Health Facilities Surveyor
- ♦ Dennina Collins LPN, Health Facilities Surveyor
- ♦ Amanda Cackler DNP, RN, CPHQ, CIC Director of Quality, Safety & Infection Prevention & Control, The University of Kansas Health System Kansas City, KS
- ♦ Connie Christan, MBA, CPHRM, KAMMCO Facility Risk Management & Patient Safety Advisor

OBJECTIVES

1. Describe impacts of stress caused by an adverse event
2. Discuss the impacts of stress on cumulative events on both staff involved and risk management teams.
3. Identify the core components of a culture of safety.
4. Recognize the connection between high reliability principles to a safety culture
5. List methods and actions that contribute to strengthening and promoting a safety culture.
6. Explain the relationship between employee engagement and a safety culture
7. Identify three strategies for enhancing the journey to zero harm at your organization
8. Discuss the recent trends in Risk Management reporting and survey results in order to prepare for a Risk Management survey
9. Discuss the Risk Management survey process
10. Identify the five key elements of a Risk Management Plan of Correction
11. Identify a system to respond to high harm events
12. Create standard work for investigation, communication and action planning.



Information

WHO SHOULD ATTEND

Risk managers, quality improvement personnel and all related professionals in a health care setting such as nurses, health information management personnel, case managers and health care administrators will benefit from this program.

DRESS

Attire for the conference is business casual. As conference rooms are generally kept at cooler temperatures, please dress accordingly.

OVERVIEW

Intent of this program is to provide risk and quality management and related professionals with essential information to enhance their skills in management of healthcare systems and processes

PARTICIPATION

Participation will be required throughout the program to earn continuing education credits.

SPECIAL SERVICES

The Kansas Association of Risk and Quality Management will take measures as needed to insure no individual with a disability attending the conference is excluded, denied services, or segregated due to absence of auxiliary aids and services. If you need any auxiliary aids or service in accordance with the Americans with Disabilities Act, please contact Shawna Blanka, 785-332-9088.

CONTINUING EDUCATION

The Kansas Hospital Association is approved as a provider of continuing education by the Kansas State Board of Nursing. This conference is approved for 7 hours toward RN and LPN re-licensure. The Kansas State Board of Nursing approved provider number is LT0031-0116. Education Certificates will be available to submit to other organizations for credit.

MEDIA RELEASE:

Photo of the conference participants may be used for publicity purposes. Please let us know if you have any questions or concerns



Willing to serve as a KARQM mentor for a new risk manager?

YES

NO

First Name

Last Name

Job Title

Nursing License Number

Organization's Name

Day Time Telephone Number

Organization's Street Address

City

State

Zip Code

E-Mail Address

Registration Fees: \$100– KARQM Members \$135.00 Non-Members

Registration available online at EZ Register

Register at: <https://kargmspringmeeting2024.ezregister.com>

Or send payment and registration form to:

KARQM, 215 SE 8th Avenue, Topeka, KS 66603

For registration questions, please call Melissa Willey at KHA (785-233-7436).

Room Block:

Ramada Hotel and Convention Center

Block name: KARQM group Call 785-234-5400

April 17 cut-off date

420 SE 6th St., Topeka