### KAHPAM 2026 MEETING SCHEDULE

April 16-17 Spring Workshop

(joint event with HFMA) Hilton Garden Inn, Salina, KS

Sept. 18 Fall Workshop

Hilton Garden Inn, Salina, KS

#### 2026 KAHPAM Officers/Committee

#### President

Sheila Eichman, Rooks County Health Center, Plainville

(785) 688-4448; Fax: (785) 434-2434 E-mail: <a href="mailto:sheila.eichman@rch.health">sheila.eichman@rch.health</a>

#### **President-Elect**

Crystal Bowman, SCK Health, Arkansas City (620) 441-5786; Fax: (620) 441-5971

E-mail: crystalj@sckrmc.org

#### Past President

Amber Wagner, Amberwell Health, Atchison

(913) 360-5589; Fax: (913) 674-2017 E-mail: awagner@amberwellhealth.org

#### **Treasurer**

Robin Larson, Amberwell Health, Atchison (913) 360-5528; Fax: (913) 674-2011 E-mail: rlarson@amberwellhealth.org

#### Secretary

Kelli McCarty, Amberwell Health, Atchison (913) 360-5398; Fax: (913) 674-2011 E-mail: kmccarty@amberwellhealth.org

#### **Director/Program Committee**

Pam Blochlinger, North Central Kansas Medical Center,

Concordia (785) 243-8534

E-mail: pmblochlinger@nckmed.com

#### **Program Committee**

Crystal Bowman, SCK Health, Arkansas City (620) 441-5786; Fax: (620) 441-5971

E-mail: crystali@sckrmc.org

#### **Program Committee**

Nikki Esquibel, ARSI, Wichita

(620) 339-5267

E-mail: nikki@arsico.com

#### **Director/Program Committee**

Liz Murphy, Community HealthCare System, Onaga

(785) 889-5046

E-mail: <u>lizmurphy@chcsks.org</u>

#### **Director/Program Committee/Communications**

Grace Smothers, Amberwell Health Atchison, Atchison

(913) 360-5833

E-mail: gsmothers@amberwellhealth.org

#### **Director/Program Committee**

Sean Staton, Girard Medical Center, Girard

(620) 724-5153

E-mail: sstaton@girardmedicalcenter.com

#### **Director/Program Committee**

Jennifer Thomas, Hosp. District #1 of Rice County, Lyons

(620) 257-5173

E-mail: JThomas@rch-lyons.com

#### **KHA Liaison**

Shannan Flach, Kansas Hospital Association, Topeka

(785) 276-3132; Fax (785) 233-6955

E-mail: sflach@kha-net.org

KAHPAM

**KANSAS** 

**ASSOCIATION** 

of

**HEALTHCARE** 

**PATIENT** 

**ACCESS** and

**ACCOUNT** 

**MANAGERS** 

An allied organization

with the Kansas Hospital Association

2026

## PATIENT ACCOUNT MANAGEMENT -AN IMPORTANT ASPECT IN PATIENT CARE

The areas of patient account management and patient access are constantly changing. Today, more than ever before, good management skills are vital when converting patient revenue into cash. Business office and registration personnel play a vital role in this process.

Converting revenue into cash is a highly complex procedure that begins before the patient's admission to the hospital. Registration personnel have an important responsibility acquiring proper financial data that enables the business office personnel to follow through with collection of the bill.

The proper filing of insurance claims is regulated by state and federal agencies, which are constantly auditing billing and reporting procedures. The credit laws govern the manner in which a bill can be collected from a patient.

Staff involved in patient accounts and registration must be well versed in hospital policies and procedures. They must have a thorough understanding of hospital processes, and they must work closely with other hospital departments such as accounting, health information management, data processing, and nursing.

# KANSAS ASSOCIATION OF HEALTHCARE PATIENT ACCESS AND ACCOUNT MANAGERS (KAHPAM), an allied organization of the Kansas Hospital Association, has the following objectives:

- To make available a wide range of resources for both new and experienced members alike;
- To advance the development of effective patient account management and registration procedures;
- To stimulate the exchange of information and to further the educational and personal development of its members;
- To provide an educational opportunity for the patient account and patient access managers of Kansas hospitals to broaden and improve the capabilities of their personnel; and
- To encourage professional development through certification programs.

#### **OBJECTIVES**

KAHPAM is organized exclusively for educational purposes. Members consist primarily of individuals employed by Kansas hospitals and other organizations that are concerned with, or involved in, health care accounts receivable management.

KAHPAM conducts several educational programs annually. At the present time, we have two meetings per year.

#### **MEMBERSHIP**

There are two categories of membership within KAHPAM:

Regular Member: An individual employed by a hospital or other health care facility that is concerned with or involved in patient accounts or registration. Regular members have voting rights, can serve on the board of directors, and be appointed to KAHPAM committees.

Associate Member: An individual employed by a firm indirectly involved in the health care delivery industry. Associate members have no voting privileges and cannot serve on the board of directors. The board can appoint an associate member to serve on advisory committees.

If you are not currently a member of KAHPAM, we would encourage you to join the ranks of the well-informed patient access and account managers.

For further information, please write to the KANSAS ASSOCIATION OF HEALTHCARE PATIENT ACCESS AND ACCOUNT MANAGERS, 215 SE 8<sup>th</sup> Avenue, Topeka, KS 66603-3906 or call (785) 233-7436.

(Revised 10/31/2025)