



## KAHCE/ACHE Fall Education

# “Healing the Patient”

September 4, 2019

Century II Convention Center

225 W. Douglas

Wichita, KS

**KAHCE TITLE SPONSOR:**



Program  
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# Agenda

Wednesday, September 4, 2019

8:00 am **Registration**

8:30 am **“Aligning EBD and EBM to Design a More Efficient and Higher Quality Patient-Centered Healthcare Delivery Model”** (1.5 F2F credits)

Evidence-based design (EBD) incorporates the process of basing decisions with regard to healthcare facility environments on credible research to achieve the best possible outcomes for the patient. Historically, many healthcare facilities have been designed primarily around provider processes. However, the facility design did not always produce efficient or effective workflow for the provider, nor did the design incorporate the best interests of the patient. With the advancements in technology, healthcare providers are finding out that there are proven, efficient and effective strategies to achieve more desirable outcomes that are in the best interest of the patient. Implementing EBD principles can sometimes be a difficult decision for the provider with the concern that it may increase their costs. The key to overcoming this concern is to educate healthcare facility decision-makers about the types of research that are available to quantify the long-term value of EBD. Since the practice of evidence-based medicine (EBM) requires conscientious and committed use of current best evidence in making decisions about the care of patients, it is paramount there be an alignment between EBD and EBM to provide more efficient and high quality healthcare delivery.

Moderator: **Rebecca Randall RN**, Director of Nursing, Greenwood County Hospital

Panelists: **Venkat R. Pasnoori, MD, MPH, FACC**, Cardiologist, Providence Medical Center

**Chris Tillison**, Principal, Alloy Architecture

**Frank Zilm**, Chester Dean Director of the Institute for Health+Wellness Design, The University of Kansas

10:00 am **Break**

10:15 am **“Behavior Change and Patient Engagement Through the Use of Technology”** (1.5 F2F credits)

With today’s emphasis in the healthcare industry on population health and the integration of innovative technology, healthcare leaders must be ready to consider new avenues to reach patients and engage healthcare workers. This could take many forms including apps, awarding patients for participation, and other innovations that engage patients and train healthcare workers to utilize technology in a new way to improve patient outcomes, while remaining compliant with HIPAA and HITECH regulations. This panel will educate participants in learning what technologies those in the healthcare industry are using to engage patients, improve patient experience and quality measures/ outcomes, and open organizational perspective to the endless possibilities for its use in healthcare.

Moderator: **Nicole M. Palmer, MA**, Delivery System Reform Incentive Pool Program Manager, The University of Kansas Health System

Panelists: **Samme Diaz**, Physician and Imaging Services, HCA Healthcare MidAmerica Division

**Carl Dirks MD**, Chief Medical Informatics Officer, Saint Luke’s Health System

**Bruce Wilson**, Sr. Business Developer, Organizational Change Management, Cerner

Noon **Annual Meeting and Networking Lunch**

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# Agenda

Wednesday, September 4, 2019 (cont.)

1:00 pm **“Integrating the Principles of Patient-Centered Care”** (1.5 F2F credits)

Patient-Centered Care (PCC) has emerged as a way for healthcare organizations to achieve better quality and lower costs. This approach considers the patients’ cultural traditions, their personal preferences and values, their family situations, and their lifestyles. It makes the patient and their loved ones an integral part of the care team who collaborate with healthcare professionals in making clinical decisions and ensures that transitions between providers, departments and health care settings are respectful, coordinated and efficient. When care is patient centered, unneeded and unwanted services can be reduced. A truly patient-centered health care system may provide higher quality healthcare, improve patients’ experiences and increase efficiency.

Moderator: **Patrick Altenhofen, FACHE**, Vice President Operations for the North Region, Saint Luke’s Health System

Panelists: **Fred A. Neis, MS, RN, FACHE**, FAEN Speaker, Vice President, Lumeris  
**Deborah Cole Richter, RN, BSN**, Case Manager and Risk & Quality Manager, Lindsborg Community Hospital

**Jodi Schmidt, MBA/HA**, Executive Director, The University of Kansas Health System Care Collaborative

2:30 pm **Break**

2:45 pm **“Surgical Service Line Profitability & Case Management”** (1.0 Qualified Education)

Payment reform and reimbursement changes create opportunities in surgical service lines for focused improvement. Improving surgical service line performance is a continuous, universal goal, but strides can be illusive. Through the use of data analytics and benchmarking, a clear path can be established to improved performance. The importance of market analytics, payor strategies, operational cost reduction, case management and utilization review will give participants tools to address improving profitability of surgical service lines.

Speakers: **Kevin Rash, MPT, FACHE**, BKD, CPA’s & Advisors

**Cindi Goddard, RN, BSN, MPH**, BKD, CPA’s & Advisors

3:45 pm **Community Service**  
Reception Hosted by our Networking Sponsor:

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# KAHCE/ACHE Fall Education September 4, 2019 Registration Form

## Three easy ways to Register:

**Online** - <https://www.kahce.org>

**Fax** - (785) 233-6955

**Mail** - Susan Cunningham, KAHCE, 215 S.E. 8th, Topeka, Kansas 66603-3906

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Facility: \_\_\_\_\_

City: \_\_\_\_\_

Phone Number: \_\_\_\_\_ ACHE Fellow? (Circle One): Yes No

Email: \_\_\_\_\_

## Registration: (Choose All That Apply)

### Educational Sessions

- ACHE Members - All Sessions and Lunch..... \$250
- ACHE Non-Members - All Sessions and Lunch..... \$300
- Students - All Sessions and Lunch..... \$50

### Networking Session

- Please register in addition to other sessions so we have an accurate head count..... free

- Check Enclosed. (Make check payable to KAHCE.)

**Refund Policy:** A full refund of the registration fee will be given for cancellations received **prior to August 30, 2019**. No refund for cancellations received on or after **August 30, 2019**. Registration may be transferred at no additional charge. All cancellation requests should be directed to **Susan Cunningham at 785-233-7436 ext. 119**.

**Special Assistance:** *KAHCE wishes to take those steps required to ensure that no individual with a disability is excluded, denied services, or segregated due to the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the Americans with Disabilities Act, please contact Susan Cunningham at 785-233-7436.*